

Your Ref
Our Ref **CAS-35835-F0C3K7**
Ask For **Stephen Edwards**
Direct Line [REDACTED]
Email stephen.edwards@sypte.co.uk

11 June 2019

Dear [REDACTED]

Re: Petition requesting the return of a Chapeltown to Meadowhall direct bus service

Thank you for your petition in relation to a direct bus service between Chapeltown and Meadowhall.

As you are aware, this was noted at the Sheffield City Region Mayoral Combined Authority meeting on Monday 3 June 2019 for SYPTE to provide a response.

As I am sure you can appreciate, people's travel patterns vary significantly and it is not always possible to provide a direct link to all destinations. Where there is sufficient demand from passengers to justify the provision of direct services it may be necessary for passengers to change to a connecting service to complete their journey.

Residents in Chapeltown, High Green and Ecclesfield have access to services 1/1a, which operate up to every 6 minutes, and can change buses at Firth Park onto services 3/3a, which operate every 10 minutes to Meadowhall.

I can advise that there are no network changes planned to provide a direct bus link between Chapeltown and Meadowhall.

Alternatively, two trains per hour link Chapeltown and Meadowhall directly, although I do acknowledge the accessibility issues at the station. South Yorkshire Passenger Transport Executive (SYPTE) are working with Northern Railway, who own the station, to pursue funding opportunities as they arise in order to improve accessibility at the station.

**SOUTH YORKSHIRE PASSENGER
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Principal Solicitor and Secretary:
Steve Davenport



For those residents unable to walk this distance it may be beneficial for them to register with Sheffield Community Transport. Sheffield Community Transport is a subsidised service which, for a small charge, provides an alternative solution for residents who may find it difficult to access standard public transport. Community Transport offers Door 2 Door 'Dial-a-Ride' and 'Shopper Bus services', which are available by registering for the services on 0114 285 9906. Contact details are also available at www.travelsouthyorkshire.com/door2door

I am sorry I cannot give you a more positive response in this instance but, if I can be of any further assistance, please get in touch.

Yours sincerely



STEPHEN EDWARDS
EXECUTIVE DIRECTOR

Copy to: [REDACTED]